

Presented by Robin Woods System Internal Audit Department The Texas A&M University System

Today's Take-Aways

>Recognize the warning signs of fraud

Know how to report fraud

Know what to expect when you report suspected fraud

Recognize that the auditor really IS your friend



Internal Audit's Responsibilities

- Develop an annual audit plan based on a system-wide risk assessment process
- Conduct audits in support of the plan
- Report results to the Board of Regents, the Chancellor, and the Chief Executive Officers
- Coordinate audit efforts with external and state auditors
- > Investigate suspected fraud, waste and abuse



Occupational Fraud

The use of one's occupation for personal enrichment and/or gain through the deliberate misuse or misapplication of the employing organization's resources or assets.



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- > Theft
- Embezzlement
- Kickbacks/Bribes



- Falsification of government documents.
- > Misappropriation/misuse of property
- Misappropriation/misuse of confidential information
- Unauthorized use of IT system/network
- Conflict of interest



Motive (Perceived Financial Need)

- Need Child's college, new car, new house
- Problem Unexpected medical bills, aging parents or grown children moving in

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- Incentive Increase "bottom line" or receive a bigger bonus/pay increase
- Pressure Everyone does it

Opportunity

Every fraudster is typically given the opportunity to take advantage of the organization

>Lack of internal controls

>Poor internal control design

≻Trust>Loyalty



Rationalization

Most fraudsters consider themselves to be good, honest people, and can usually rationalize their behavior.

- > Entitlement (underpaid/overworked)
- > Just Borrowing (I'll pay it back later)
- Just this once
- Employer has plenty of money



Methods of Detecting Fraud Tips Internal Controls 33% Internal Audit 14% Accident 7% Other* T5% is YOU



Red Flags

- > No segregation of duties
- Inadequate or missing records
- Lack of or inadequate account reconciliations
- Management attitude (rules were meant to be
- broken the ends justify the means) > Financial pressures
- Complex accounting system
- Small number of employees with all of the knowledge
- > No vacations or time off



A&M System Policy 10.02, Control of Fraud, Waste & Abuse

Employees are required to report factual information suggestive of fraudulent, wasteful or abusive activities that may involve the A&M System or any of its members.

Internal Audit is responsible for investigating allegations of fraud, waste and abuse.



How to Report Issues of Concern Immediate Supervisor or any supervisor in your chain of command A&M System Risk, Fraud & Misconduct Hotline A&M System Internal Audit Department State Auditor at <u>www.sao.state.tx.us/siu</u>

What Happens Next?

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- ➢Notify CEO
- Conduct interviews

All reports can be made anonymously

- Review documents
- >Draw conclusions based on evidence
- ➢Issue report to CEO
- Notify law enforcement and other agencies (if warranted)



Risk, Fraud & Misconduct Hotline

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- >Anonymous reporting
- Report triage and routing
- >Investigation
- ➢Closure



Prevention versus Detection

Detection

- ➢ Reactive
- Responsibility delegated to Internal Audit
- Costly and Time Consuming

Prevention

- > Proactive
- Every employee's responsibility
- Cost effective

Contact Information

Risk, Fraud & Misconduct Hotline:

- Telephone 888.501.3850
- Internet Link on every member's homepage

Investigative Audit Services Team:

- Robin Woods robin-woods@tamus.edu
- joseph.mitchell@tamus.edu Joseph Mitchell
- Jose Luna
- jluna@tamus.edu
- Kim Andrews

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