

MD Live - \$0 Copay for A&M Care Members

Get access to care 24 hours a day, seven days a week by online video, mobile app or phone.

Texas A&M System Chancellor John Sharp has temporarily reduced the copay for MD LIVE Inc Telehealth services to \$0 beginning 3/19/2020, in an effort to facilitate access to medical care for all A&M Care members. MDLive Virtual Visits is a feature through the BCBS A&M Care Health Plans that lets you visit independently contracted MDLIVE board-certified doctors when you may need care or have medical questions. Plus, they may even write and send prescriptions to a nearby pharmacy (when appropriate).

You may want to have a virtual visit:

- Instead of going to the ER or urgent care for non-emergency visits
- If your doctor is booked
- While at home, work or on-the-go

This alternative provides safe and convenient care for 50+ non-emergency medical & behavioral health conditions 24/7/365, including the common cold and flu, ear problems, headaches, nausea and more.

To use MDLive, have your BCBSTX member ID card ready, and:

- go to <http://mdlive.com/bcbstx> and activate your account,
- download the MDLive app on your phone, or
- call customer service at 1-888-680-8646.

If you have questions call 1-888-680-8646 to speak with a MD LIVE Inc. Telehealth Services representative.