

# AgriLife Classification Description

Last Updated: 12/02/11

8456  
INFORMATION TECHNOLOGY MANAGER  
11/01/01

## *SUMMARY*

**General Description:** Functions as the manager of complex and critical IT projects, specialized technical areas, or portions of the University-wide IT services infrastructure and performs limited specialized technical duties in support of University-wide computing and/or network services.

## *DUTIES*

**Typical:** Recruits, hires, and supervises IT Team Leaders, IT Team Supervisors, professional staff, technical staff, and student workers; manages personnel issues; coaches project team or technical area employees; facilitates professional development opportunities for project team or technical area employees; leads technical planning for complex IT projects, information systems, specialized technical areas, or portions of the University-wide IT services infrastructure; develops and manages project or area budgets; directs the activities of project teams, IT Team Leaders, IT Team Supervisors, or technical staff engaged in complex information technology projects or technical support; may initiate complex projects in support of strategic IT / Telecommunications objectives; establishes close communications and a good working relationship with customer representatives and management; performs all or some of the duties of a IT Team Leader; performs related duties as required.

## *SUPERVISION*

**Received:** General instructions and periodic review from immediate supervisor.

**Given:** Detailed initial instruction and periodic review to assigned staff.

## *EDUCATION*

**Required:** Bachelor's degree or any equivalent combination of training and experience.

**Preferred:** None.

## *EXPERIENCE*

**Required:** Five years of job related experience which includes two years of team / project leadership.

**Preferred:** None.

## *LICENSES, CERTIFICATES OR REGISTRATION*

**Required:** None.

**Preferred:** None.

## *EQUIPMENT*

**Typical:** Use of computing equipment.

## *KNOWLEDGE, ABILITIES AND SKILLS*

**Typical:** Must be able to work in a collaborative team environment.