Windows 7 uses Windows Mobile Device Center. It looks different from Active Sync, but it's the same functionality.

- When the scanner is placed in the cradle it asks you if you want to set up the device.
- Click yes and only sync the files folder
- Without a PROPERLY set-up partnership, your users will not be able to sync

Turn on scanner. Windows will then install the hardware for the scanner.

Remove scanner from cradle and then put it back in.

ActiveSync will setup a new partnership.

Uncheck every item to sync list except File Sync. File Sync must be checked!